



Renewed Hope Counseling and Wellness

1550 N Crestmont Dr. Suite A, Meridian, ID 83642

P: (208) 288-4200

F: (208) 288-4279

operations@rhcmmentalhealth.com

Crisis Phone Protocol

In order to provide the best care possible for our patients, we offer a **24-hour crisis line** in the event of a mental health crisis.

If you or loved one are in urgent need to speak with a mental health professional, please call the number below anytime 24/7 for immediate assistance. A trained professional will assist you with your crisis through over-the-phone crisis counseling with referral to appropriate authorities or resources as needed.

Primary Crisis Phone Number

(208) 288-4200

Other Crisis Lines:

Treasure Valley 24-hour Crisis
(208) 334-0808

Idaho Suicide Hotline
(800) 564-2120

Idaho Care Line
2-1-1

www.suicide.org

Reasons to call the crisis line could include:

- Suicidal or homicidal thoughts, plans, or intentions
- Self-harm
- Severe symptoms of depression, anxiety, or panic attack
- Hallucinations or delusional thinking
- Hospitalization for physical or mental illness
- Domestic violence concerns or threats
- Runaway
- Loss of employment
- Homelessness
- Immediate need for assistance with food, clothing, shelter
- Child or adult protection issues
- Rape or incest; physical attack or trauma
- Accident or injury while working with Renewed Hope staff
- Grief and loss issues such as death of a loved one or pet or a serious diagnosis
- Any other issue that requires immediate assistance to cope

I have been informed of the Crisis Protocol and all crisis contact lines.

Patient/Guardian Signature

Date